

Lobby &
Common
Areas

Patient
Rooms

Hallways

Collaboration
Spaces

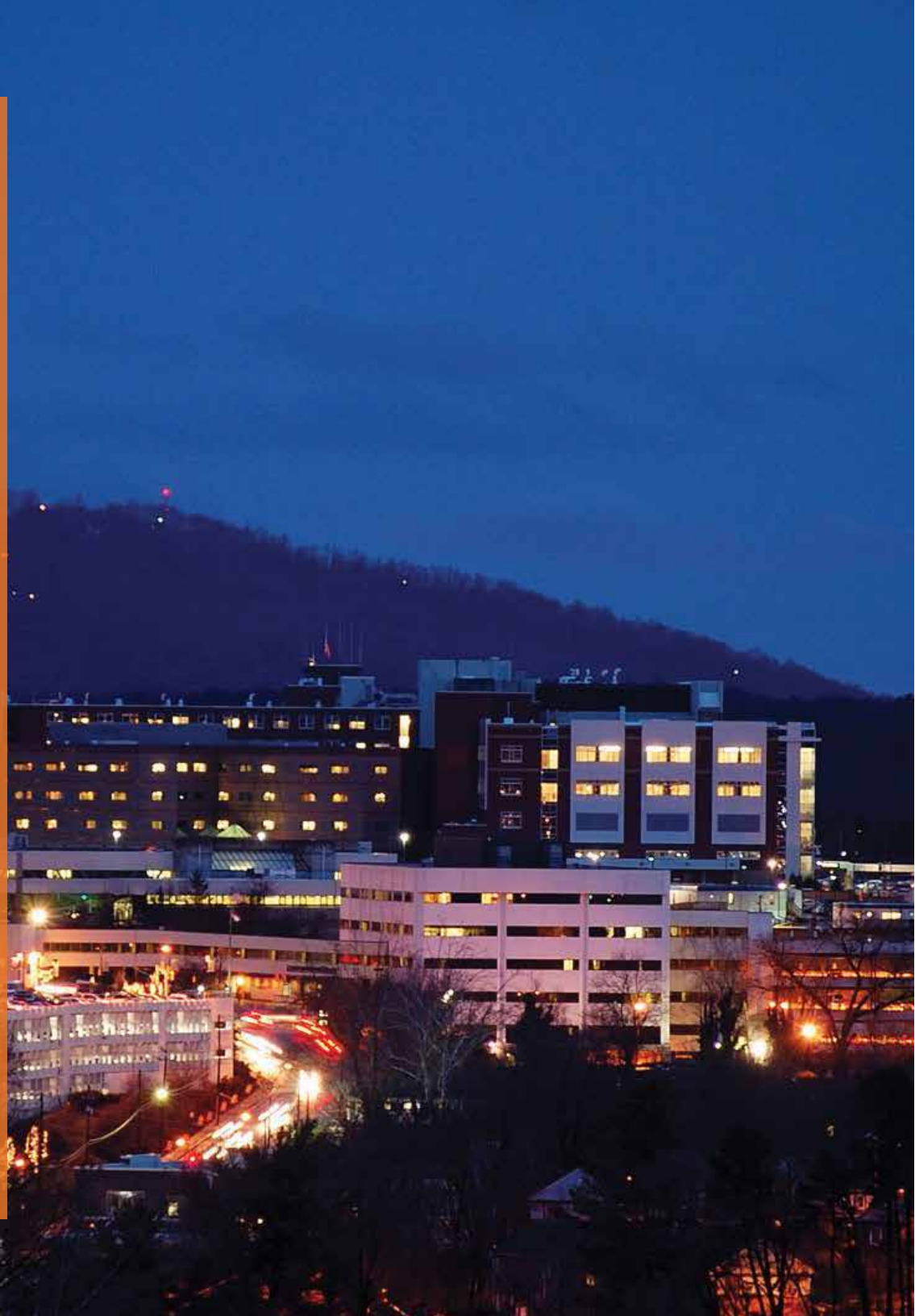
Clinics &
Medical Office
Buildings

Telemedicine
Applications

A Solutions Road map for an Optimal Healthcare Experience.



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Lobby & Common Areas

Generate Revenue from a Patient's First Impression

A patient's first impression establishes the framework for a successful experience. Your hospital's positive patient experiences create increased satisfaction, which in turn plays a role in your facility's revenue potential. Medical centers are turning to technology-forward atmospheres to form lasting impressions. Keep your mission statements at the forefront, display donor recognition, guide patients through your facility, and keep patients and visitors informed and entertained with bright and clear display systems. TeleHealth Services' audio visual solutions for healthcare facilities help hospitals exceed their communication requirements and goals, while presenting a modern and dynamic space.

A few ways TeleHealth Services enhances the lobby and common areas in your hospital are:

Wayfinding: Provide convenient directions and empower visitors to locate specific rooms and services throughout your facility.

Digital Signage: Deliver hospital-approved and branded messaging to patients and visitors to increase satisfaction, highlight revenue-generating services, and convey your value to the community.

Interactive Video Walls: Involve patients and guests in an artistic, entertaining, and satisfying experience. A large digital canvas can tell a rich visual story, express a commitment to health and wellness, or convey a professional, comfortable, and safe environment.

Wayfinding



Digital Signage



Interactive Video Walls



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Touchpoint Solutions for *Better Outcomes*

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Patient Rooms

Maximize Reimbursements & Incentives

During a stay, your patient's room becomes the focal point of their recovery process. This valuable time provides your hospital an opportunity to maximize patient care incentives and reimbursement programs. With TeleHealth Services' patient engagement solutions, healthcare facilities are able to reduce readmissions through patient education and discharge planning, create clinical workflow efficiencies, and enhance the patient room environment by offering IPTV and enriched patient entertainment. Through our commitment to offer the best in customized, scalable solutions, we work with your hospital to design a solution around the needs and integration points to maximize value and ROI.

Our in-room solutions encompass:

Healthcare-grade Televisions: Meet hospital performance and safety standards while providing the entertainment and stunning picture quality patients are accustomed to at home. Built-in Smart TV technology easily accommodates both current and future technologies.

Digital Whiteboards: Expand the value of traditional whiteboards by providing easy access to critical care plan information such as attending nurse, attending physician, daily schedule/plan, medications and more.

Interactive Patient Engagement Systems: Deliver a comprehensive patient education program that is cost-effective, consistent, condition-specific, and approved to patients and families, anytime and anywhere.

HD Programming: Make the most impact and maximize your investment in HD televisions by offering high-definition programming to give your patients the viewing experience they expect.

Digital Whiteboards

Interactive Patient
Engagement Systems

HD Programming



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Rooms

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Applications

Hallways

Experience New Workflow Efficiencies

Patients and caregivers often find themselves navigating through the hospital hallways, making it valuable real estate for you to communicate important information to patients, families, and staff throughout the journey to recovery. Leverage TeleHealth Services' audio visual solutions to increase your hospital's workflow efficiencies and improve your patient and visitor experience in an often overlooked area of your facility. Our state-of-the-art technology solutions make it easier for staff to locate patients and equipment, enhance expense reduction and environmental programs, and aid in creating the optimal care environment for your patients.

Here are just a few solutions TeleHealth Services provides to enhance workflow efficiency in hallways:

Activity Tracking Board: Continually track and display, in real-time, the status and location of patients and assets within the hospital.

Overhead Paging: Easily and clearly relay messages that need immediate attention or response.

LED Lighting: Environmentally-friendly LED lighting brightens your hospital and saves thousands of dollars each year in energy expenses.

**Activity Tracking
Board**



**Overhead
Paging**



**LED
Lighting**



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Applications

Collaboration Spaces

Create Optimal Outcomes through Optimal Communications

The success of your hospital operations depends on your ability to present information effectively. Collaborative spaces such as conference rooms and auditoriums are the communication centers of a hospital and should be equipped with the right tools for effective discussion and learning. Our team has extensive experience with audio video conferencing and control system solutions that provide functionality specifically designed for teaching, presenting, and collaboration.

TeleHealth Services can enhance the communication hubs of your hospital with:

Audio Visual Capabilities for Large Rooms: Present and educate effectively and professionally by using high-quality audio video presentation solutions to convey your message. Large format displays and projection systems, voice lift systems, and wireless microphones for audio video conferencing all work in concert to augment communications for larger audiences.

Wired/Wireless Small Rooms & Huddle Room Solutions: Connect and project information from multiple devices onto large common displays effortlessly to enable the sharing of ideas, projects, and other information across the table or around the globe. Our small room audio visual solutions can be further enhanced and customized for special purposes, such as telehealth or telemedicine.

**Audio Visual Capabilities
for Large Rooms**



**Wired/Wireless Small Rooms
& Huddle Room Solutions**



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Common
Areas

Patient
Rooms

Hallways

Collaboration
Spaces

Clinics &
Medical Office
Buildings

Telemedicine
Applications

Clinics & Medical Office Buildings

Improve Clinician Retention

Improve clinician retention by giving your staff the toolsets they need to succeed by implementing forward-thinking technology that increases workflow efficiency and data dissemination. Your clinical and medical office buildings are where a majority of the healthcare is delivered; why not create an ideal learning environment through a centralized data display platform for physicians and patients? With customized audio visual platforms, TeleHealth Services' clients are able to enhance the way simulations and communication technologies direct data to sub-acute care facilities. Our innovative solutions can expedite training, improve quality of care, expand market presence, maximize medical procedures, and optimize your staff's overall work experience.

Here are some of our solutions available to your clinics and medical office buildings:

Audio Visual Integration: Connect clinical spaces to a central control center to create the finest interactive educational, informational, and production environment. At TeleHealth Services, we have the experience to equip your clinical rooms and various medical office buildings with advanced audio video communications solutions. We fully understand the infrastructure and design requirements to successfully deploy these communication tools in clinical room environments, and we work closely with your design team to assure that the expectations of your staff are met. Procedures can be securely archived in the patient's record, broadcasted live, or become part of a fully interactive hospital education and training program while still upholding the integrity of HIPAA compliance.

Sound Masking: Improve HIPAA compliance and patient satisfaction by masking room noise levels and enhancing the quality of care.

Audio Visual Integration



Sound Masking



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Rooms

Hallways

Collaboration
Spaces

Clinics &
Medical Office
Buildings

Telemedicine
Applications

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Decrease the Cost of Care through Mobility

Telemedicine is redefining how patient care is delivered by providing a level of mobility that has never been achievable before in healthcare. Today, through care-at-a-distance practices, healthcare facilities are able to deliver an enhanced quality of care by overcoming traditional barriers. Through TeleHealth's mobility solutions, patients are able to receive more timely care and access to sub-acute specialty providers even in rural or remote communities. Support your clinicians by aiding in improving internal collaboration, the timeliness of critical decisions, and cost containment.

TeleHealth Services works with hospitals to create the highest quality video conferencing user experiences with HIPAA-compliant telemedicine solutions, which translate into observable outcomes such as:

- **expanded patient access to specialists**
- **increased patient satisfaction**
- **improved clinical outcomes**
- **reduction in emergency room utilization**
- **cost savings**
- **decreased patient and physician travel time to care**



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**For the best
in-healthcare experience.**

**And for even better
experiences afterward.**



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TeleHealth Services brings more than 50 years of expertise in providing healthcare communication technologies to 2,500+ hospitals and healthcare facilities. We are a team of experienced professionals dedicated to transforming the hospital experience. Our goal is to design and deliver turnkey communications solutions that help increase patient satisfaction, improve quality of care and recovery, and maximize clinical and operational efficiencies.

Through our passion for enhancing the quality of care, we acquired the capabilities of our accredited audio visual integration partner, Avidex. We work closely with hospitals to understand your goals and design innovative communication solutions that help you produce optimal collaborative environments. Our attentive, customized approach with each hospital allows us to successfully bridge core values with cutting-edge technology to address focal points like Meaningful Use, HCAHPS scores, telemedicine needs, and ACO criteria.

With scalable, interactive solutions that can be easily implemented in phases to accommodate your hospital's current technology and budget parameters, we create a platform inherently designed for expanded functionality, upgrade technology, and integration with other critical hospital systems.

In addition, you can count on TeleHealth Services for the industry's most robust service and support. Our customized service contracts are structured to extend beyond standard manufacturer warranties. A national presence, regional management structure, and remote capabilities enable TeleHealth representatives to be on-site to provide you outstanding service and peace of mind.

Our comprehensive integrated technologies and quality service approach gives us our greatest distinction: from design through delivery, TeleHealth Services is the industry's only **total hospital experience solutions provider.**

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