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S E R V I C E S

St. Elizabeth Regional Health Chooses TeleHealth Services as Interactive Patient Technology Partner for Their Patient-Focused New Medical Center

Lafayette, Ind. & Raleigh, N.C. – May 19, 2010- TeleHealth Services, the nation's leading provider of health care grade televisions and interactive patient education solutions to hospitals, has been selected by St. Elizabeth Regional Health as a compliance partner in their new facility, St. Elizabeth East, located at 1701 S. Creasy Lane in Lafayette. St. Elizabeth East opened on Feb. 25, 2010 and will benefit from TeleHealth's interactive educational solutions in an effort to increase patient satisfaction and create a patient-focused, technologically advanced facility.

The new facility will benefit from an array of TeleHealth's products including the nation's leading interactive patient education system, TIGR, nearly 300 LCD Philips healthcare televisions, and a full digital satellite and high definition television system. St. Elizabeth East will be utilizing a staged launch of the latest version of TeleHealth's TIGR interactive patient education system, V7 Duo. TIGR v7 Duo provides the hospital with several new enhancements to improve the quality of patient care in their hospital. An enhanced user-friendly interactive graphic interface, custom care management curriculums, video descriptions and informational applications were designed to improve both clinical care processes and patient education. The TIGR interactive patient education system transforms the in-room television into an interactive recovery resource for both the patients and their families during a hospital stay. The high definition television system will provide St. Elizabeth East with a home-like patient viewing experience. The full solution is designed to provide an enhanced care experience and aid in providing optimal outcomes.



An artist's rendering of the beautiful new St. Elizabeth's East facility.

"With the new St. Elizabeth East, we have created a state-of-the-art hospital where the mission of healing starts at the top," said Terry Wilson, president and CEO of St. Elizabeth Regional Health. "TeleHealth Services will help expand the overall enhanced patient experience we are seeking at St. Elizabeth East. We are committed to increasing both patient safety and patient satisfaction, and we believe the TIGR system is pivotal to helping us achieve our aggressive goals in these areas. TeleHealth's full solution offering allows us to provide a rich, interactive and patient-centered experience while receiving a full offering of benefits."

"After considering quite a few providers, we decided to go with TeleHealth because of their experience in the industry. TeleHealth was able to provide us with a full solutions package that included the full design, implementation and support to allow us to meet our objectives. Their cutting edge interactive patient education system is imperative to our overall patient-centered focus," said Wilson.

TeleHealth's TIGR on-demand patient and staff interactive education system has been installed in over 400 hospitals across the United States. The interactive patient education system will provide patients and their families with on-demand access to condition-specific patient education content and custom care plans. The new v7 software provides significant enhancements to the overall flexibility and performance of the interactive education solution including a new television driven graphical interface, enhancing the patient usability. The latest version of TIGR was created to offer a multi-dimensional approach to a patient's recovery plan. The uniqueness of each patient and the added functionality allows hospitals to design a care and recovery program based on

individual needs and circumstances of each patient. Reaching patients during teachable moments with educational support provides immense benefits in continuity of care, improved patient outcomes, lower costs and reduced remittance rates. It also aids hospitals in meeting facility compliance and accreditation requirements.

“St. Elizabeth East is a state-of-the art, technologically advanced, patient centric facility and we are proud to be a part of this experience,” said Dan Nathan, GM of TeleHealth Services. “Our solutions will help St. Elizabeth provide their patients with the latest in patient care and education, as well as access to great high-definition broadcasting. Working with the team at St. Elizabeth has truly been an honor and we look forward to building upon this strong relationship in the future.”

About St. Elizabeth Regional Health:

St. Elizabeth Regional Health is comprised of St. Elizabeth East and St. Elizabeth Central, Sigma Medical Group, the Woman’s Clinic and Lafayette OB/GYN. St. Elizabeth Regional Health is a member of the Sisters of St. Francis Health Services, based in Mishawaka, Ind. The Sisters of St. Francis Health Services is a network of 13 growing hospital campuses in Indiana and Illinois and is one of the largest health care systems in Indiana.

About TeleHealth Services:

With more than 2,500 healthcare clients across the country, TeleHealth Services is the nation’s leading provider of integrated technology and communications solutions for the healthcare market. With 50+ years of healthcare expertise and partnerships with industry leading manufacturers, TeleHealth Services is uniquely positioned to offer a full suite of hospital technology solutions that includes:

- [Patient and staff video-on-demand education platforms](#)
- [Healthcare grade televisions and accessories](#)
- [Patient protection and security systems](#)
- [Bedside patient entertainment solutions](#)
- [The latest educational and entertainment content](#)
- [Custom designed communication systems](#)
- [Comprehensive design, implementation, and service packages](#)
- [Flexible financing solutions](#)

Headquartered in Raleigh, North Carolina, TeleHealth Services is a division of Telerent Leasing Corporation, which was founded in 1957. Telerent is a wholly-owned subsidiary of ITOCHU International, Inc., a U.S. company based in New York City and Global 500 Corporation. For more information on TeleHealth, call 800-733-8610, or visit at <http://www.telehealth.com/>.

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