

Features and Benefits: Hugs[®] System

All the advanced features of the Hugs system have been carefully designed to produce specific benefits for the user. The table below links key system features with the benefits that customers will receive.

Feature	Benefits
<p>True active system Hugs tags communicate with the system every 10 seconds, and system components are fully supervised. The system will even alert you if the tag is not securely attached.</p>	<ul style="list-style-type: none"> • Never worry about whether or not the system is working: it will tell you of problems. • You know right away if a Hugs tag is losing battery power. • The BabySense™ feature alerts you if the tag is not securely on the infant, giving you timely notice to tighten it.
<p>Auto-enrollment of Hugs tags Each Hugs tag has a unique ID number, and infant information can be edited.</p>	<ul style="list-style-type: none"> • Once the Hugs tag is attached, the infant is instantly and automatically protected. • No need to rush back to a PC to enroll the Hugs tag. • You don't have to worry about improperly enrolling a Hugs tag—correct enrolling of a Hugs tag is done for you automatically. • Quickly identify infants in the system by name or other unique identifier. • You can make important background notes for each infant, for the benefit of all staff, at any time.
<p>Care-focused user interface Customizable census view lets you adapt the software to your needs.</p>	<ul style="list-style-type: none"> • Large “whiteboard” view shows all the infants in your care. • Add or rearrange columns, and add colors to emphasize key information. • Task oriented: select the patient, select a task icon, and then just follow the on-screen instructions. • Event driven: you only see alarms or events when your attention is needed. • Powerful reports: you have complete information on everything that's happening in the system right at your fingertips.
<p>Allows temporary “sign out” User-specific removal of individual infants.</p>	<ul style="list-style-type: none"> • No time wasted in continually having to activate and de-activate the Hugs tag. • Every individual infant is protected. • Eliminates the possibility of “piggybacking,” a common abduction technique. • You and other staff are free to transport multiple infants through protected areas simultaneously.
<p>Offers Kisses[®] mother/infant matching Ensures infant is always matched with the right mother.</p>	<ul style="list-style-type: none"> • <i>Automatic</i> and <i>audible</i> mismatch indication. • Nurse or mom can confirm a match at any time. • Final match requirement helps prevent discharge to the wrong family (a Joint Commission Sentinel Event).

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<p>Integrated CCTV option Shows you what actually happened in an alarm.</p>	<ul style="list-style-type: none"> • CCTV images are automatically displayed right in the Hugs software when an exit alarm occurs. You are shown exactly what happened at the door. • Improves post-alarm analysis—CCTV footage is automatically cross-referenced and saved upon an alarm, greatly simplifying analysis of an abduction attempt
<p>Multi-level user password protection Each user has a unique password, with different levels of access.</p>	<ul style="list-style-type: none"> • Users are only given the commands and information they need to do their job. The user's unique ID is recorded every time an action is performed at any computer.
<p>Automatic activity logging Full logging of events, with storage in a Microsoft Access database.</p>	<ul style="list-style-type: none"> • You are able to determine which door or stairway is closest to the event if an abduction attempt takes place. • Provides you with an audit trail of events for system and alarm analysis.
<p>Baby-friendly tags Tags are waterproof and ergonomic.</p>	<ul style="list-style-type: none"> • The tags do not cause irritation of any kind to the infant. • The secure fit means that you don't have to worry about the tags falling off the infants. • No need to remove the tag while washing the infant. • The BabySense feature alerts you if the tag is not securely on the infant.
<p>Clinical education</p>	<ul style="list-style-type: none"> • All clinical educators are RNs, with extensive experience in infant protection. • A range of services, including on-site clinical education, go-live support, and customized consultation.
<p>Comprehensive implementation support The By Your Side™ program will help ensure the smooth implementation of the Hugs system into the clinical environment.</p>	<ul style="list-style-type: none"> • Implementation Guide for nurse managers, with detailed information to ensure successful system implementation • Training video and computer-based course to quickly and easily train Nursing and Security users. • System Administrator Course for key personnel gives a thorough understanding of all aspects of the Hugs system. • Parent education pamphlet provides new and expecting parents with essential information to enable them to play an active role in their infant's safety.
<p>Part of an integrated platform for patient security</p>	<ul style="list-style-type: none"> • The Patient Security Server supports multiple applications. • Expand to include the Pedz™ pediatric protection system and Passport™ patient protection system.
<p>System interfaces easily with most types of security systems</p>	<ul style="list-style-type: none"> • Convenient and cost-effective integration for your facility. • Compatible with existing security systems. • Customizable integrated solution for alarm response.
<p>Installed and supported by local Authorized Dealer</p>	<ul style="list-style-type: none"> • Gives you one consistent and convenient point of contact. • Ensures that the system complies with local regulations and code. • All your system issues are addressed quickly and cost-effectively.